CFS Warehouse Safety Instructor Guide



Freight Systems

CFS General Information

This webpage provides basic warehouse saftey information to guarantee each Class A driver will work within the warehouse safely no matter the facility location. Throughout this page, drivers will learn protocols from using a forklift correctly to prevent slips on wet floors.

Although not required by Great Western Casualty, this information is important to learn, as accidents have occurred within the warehouse, at CFS' main facility.

Forklifts are the handiest tools when working within a freight company; however, they can also be the most dangerous. The National Safety Council reported that in 2019, over 80 work-related deaths and over 8,000 injuries across the United States have occurred due to forklift-related incidents (Forklift and Lift Truck Safety Training, 2021).

Class A drivers will learn how to use a forklift properly, as well as how to professional step on and off the vehicle.

Forklift-Related Hazards in Warehouses

Forklifts are critical in a warehouse to efficiently move products around. These machines can reduce the need for manual handling by workers; however, they present server hazards if improperly used. The National Safety Council reported that in 2019 there were 79 work-related deaths and 8.140 injuries across all industries involving forklifts

Below are the Best Practices for Forklifts

- · Forklifts should only be operated by a competent
- person who has completed certified training.
 Always inspect the forklift daily for any damage.
- Never operate faulty equipment.
 Never overload the machine or operate it outside of what it was designed to do.

 Never use a forklift as a man lift or ride.
- Always use seatbelts when operating a forklift.

 Never enter and exit the forklift with the forks raised.
- Mark forklift travel paths and keep personnel from walking in these areas to prevent struck-by incidents











Loading Dock Safety

Products are typically loaded into and out of the warehouse through loading docks. Loading docks are elevated to allow the delivery trucks access directly into the warehouse; however, these areas can present hazards for workers, including struck-by incidents and falls.

Below are the Best Practices for Loading Docks

- Use dock plates when loading and unloading trailers to ensure there is no gap between the truck and dock
- where an employee could fall.

 Use vehicle restraints to ensure the trailer does not move away from the dock edge while personnel are in
- or around the trailer.

 Be cognizant when working on the loading dock to avoid falls from the elevated landing.

 Do not climb up and down docks. Always use the proper entrance into and out of the warehouse.
- Direct all foot traffic away from the dock door and path
- of any moving equipment.

 Never put yourself between the dock and a moving
- When operating a forklift on a loading dock, it is important to be attentive and drive slowly to avoid running off the dock.

The majority of the time, freight is loaded onto a tractor-trailer through the loading dock either with a forklift or hand truck.

Drivers will learn how to properly use the loading dock, such as how to use dock plates, driving over the plates carefully when on a forklift, and watching your step at all times.

There are significant consequences if hazardous material is not handled correctly. According to Saftey Talk Ideas (2021), Improper storage, handling, and disposing of chemicals can result in serious

injuries and property loss (Safety Talk ideas, 2021).

Drivers will learn how hazardous materials must be monitored, the importance of labeling freight with the icon shown to the right, and wearing the proper PPE.

Hazardous Materials

There are significant hazards that employees can come into contact with. Improper storage, handling, and disposal of chemicals can result in serious injuries and property loss (safetytalkideas.com).

Stories of warehouses going up in flames due to chemical accidents such as spills or improper stacking, are more common than you think.

Below are the Best Practices for Hazardous Material

- · The use of hazardous materials should be limited as much as possible.
- · Always properly label any chemicals in the workplace.
- · Always use the appropriate personal protective equipment when working around hazardous materials or chemicals.
- · Be aware of the nearest fire extinguisher, eye-wash station, and exit.
- · Wear the proper PPE when required.







Material Storage

Improper storage, stacking of materials, or overloading of storage equipment can lead to materials falling onto employees. These incidents can result in severe injuries and significant property loss.

Below are the Best Practices for Material Storage

- Source and use storage systems that are rated for the weight and the environment they will be located in.
- Ensure rack systems and shelving are braced, sturdy, and spacious enough to allow people and equipment to navigate freely.
- Inspect racking systems and stacked materials frequently to ensure there are no unaddressed hazards.
- Always store products straight and evenly.
- Never keep heavy products on high shelves.
- Place materials that are turned over frequently close to the ground or in another easily accessible area.

When loading tractortrailers, it is recommended NOT to stack the materials or overlap storage equipment, as this can lead to materials falling on employees.

Throughout this section of the page, drivers will learn the importance

of storing the freight correctly, inspecting racking systems and stacked materials, and the importance of never placing heavy load onto lighter load.

Although not frequently, there are moments when drivers must manually lift freight in case no hand truck or forklift is available. Throughout this section of the page, drivers will learn the importance of planning

Manual Lifting

Despite the wide use of conveyors and forklifts in warehouses, manual lifting by hand does need to occur. These work activities can easily result in physical injuries to those workers who have to lift and move objects as part of their job (safetytalkideas.com).

Manual Lifting Best Practices

- Use a forklift whenever possible to move heavy or awkward objects.
- Eliminate the need for manual handling by staging work areas more efficiently.
- Always plan ahead of the lift and follow proper lifting techniques when carrying heavy loads. Ensure your walking path is clear and that the space is clear for where you will set the object down.



ahead, instead of lifting the freight incorrectly, thus causing damage to the driver's body in the first place. In heavy load situations, typically, CFS will request two drivers to carry the object, thus having the weight shared 50/50, without the cause of injury to either bodies.



Slips, Trips, and Falls

Slips, trips, and falls are extremely common in the workplace. Warehouse settings are no different. Walking or running across the warehouse floor can be hazardous if the warehouse has liquid on the floor, causing the chances of slips, trips, and falls.

Below are the Slip, Trip and Fall Preventions

- · Maintain non-slippery floors free from dirt and debris.
- Ensure that work areas are clean and organized.
- Ensure the warehouse has adequate lighting.
- · Never carry products with blocked vision.
- Pay attention to where you are walking.
- Mark walking paths with lighting or floor tape to prevent individuals from walking into a hazardous area.

Occasionally, drivers may suffer a hard fall due to tripping over freight or slipping on a wet puddle. It is required that all drivers wear appropriate footwear, as this will prevent sudden falling

from occurring. Appropriate lighting, organized warehouses, de-iced sidewalks, and dry warehouse floors are all precautions necessary to keep your drivers safe, thus preventing workers' compensation from happening.

Refrences:

The dangers of hazardous materials in the workplace. (2021, December 2). Weeklysafety.com: Safety Meetings and Toolbox Talks. https://weeklysafety.com/blog/hazardous-materials

Forklift safety: Train the trainer. (n.d.). National Safety Council - Save lives, from the workplace to anyplace. https://www.nsc.org/safety-training/workplace/forklift-training-for-lift-truck-operators/forklift-safety-train-the-trainer?

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